

Macon County Social Services Board

October 17, 2012

Minutes

Call to Order

Dinah Mashburn called meeting to order. Members in attendance were Dinah Mashburn, Chair, Jim Garner, and Jeff King. Also attending was Jane Kimsey, Director and Secretary to Board.

Minutes

Open and Closed Session Minutes of the September 19, 2012 Board meeting were reviewed. Minutes were approved on motion of Jeff King, second by Jim Garner.

Financials

No issues or concerns on monthly expenditures and revenues were identified, all are within budgeted amounts.

Program Reports

Gwen Taylor briefly presented the SFY 11-12 Performance Measures Report, which is an extensive report on all performance measures and accomplishments that DSS achieved in the last fiscal year. Ms. Taylor worked extensively on this report, and requested any suggestions for improvement. Each program area will be highlighted during a future monthly board meeting. Child Support Enforcement was highlighted which this program met or exceeded all 9 of the federal and state benchmarks last fiscal year. Macon County was one of 40 counties that achieved all 9 benchmarks. Board shared their appreciation and congratulations to Child Support Services Team for the great jobs they are doing. Members were also very appreciative of the Performance Measures Report and looked forward to reviewing report more in depth.

Old Business

NC FAST conversion has officially started. FNS staff will complete training by next week, and all applications will start in NC FAST next week too. If wait times become excessive, paper applications will be offered for applicants to complete, and workers can follow-up with applicant by phone.

CareNet is being trained to administer the heating assistance programs beginning November 1. DSS staff will support CareNet in the start-up of the programs, and Gwen will be available onsite at CareNet to assist the first week of applications. Due to changes in administration and policies as well as limited funding, it is anticipated there will be some complaints and unsatisfied applicants this year.

New Business

Community meeting for assistance organizations will be held the end of October to educate and coordinate all the resources available during the upcoming winter months. This planning meeting was very beneficial last year in understanding what the various agencies, nonprofits, and churches have available and then how to try and maximize the resources to prevent duplication. Media covered the meeting last year.

Closed Session

Jim Garner made motion to go into Closed Session to discuss confidential case information, personnel and contracts. Jeff King seconded, and motion carried. Board returned from Closed Session.

Next Meeting

Next scheduled meeting is Wednesday, November 21, 2012 at 9:00 am in the DSS Administrative Conference Room.

Meeting adjourned.

APPROVED BY:

Chairman/Date

Secretary/Date